



National Consultation Team
FREEPOST Your Comments

Your reference: JM/KM
Our reference : OSL 14093

Joan McAlpine MSP
Member of Scottish Parliament for South of Scotland
Room M3
10 The Scottish Parliament
EDINBURGH
EH99 1SP

01 February 2016

Dear Ms McAlpine

Eastriggs Post Office®
7 The Green, Eastriggs, Annan, DG12 6NH

Thank you for your further letter of 26 January 2016, attaching your consultation response.

Local public consultation is designed to gather views of the community to the proposed change as well as a way of gathering any local information and issues which will be used as part of the consideration process. All comments that you have made in your letter and the remarks about the consultation materials made during the public meeting have been noted.

I can assure you that, as yet, no decision has been made regarding Eastriggs Post Office. The consultation closed on 29th January 2016 and all comments made during the period will be carefully considered prior to this being published.

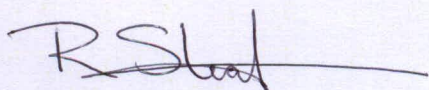
We would expect to make a decision within 4 weeks of the close of the consultation period. When a decision is made a poster is put up in the current branch to let customers know about the decision made as a result of the consultation process. If the planned change goes ahead it details information about when the current branch will close and when the new service will open at the new location, along with details of alternative branches to use if the branch needs to close will the move takes place. Notification of the decision will also be given on our website. We will also write to local representatives to outline and respond to the main issues raised and to confirm the final plan

It is normal practice to make plans to ensure that trainers and materials are ready. However nothing will be finalised or training put in place until after the decision has been made.

As previous mentioned Linda Bonar, the Public Affairs Manager, would welcome the opportunity to speak with you regarding our plans for Eastriggs Post Office her mobile number is 07436 03281 and her email address is linda.bonar@postoffice.co.uk.


Thank you for letting us know your views and the concerns of your constituents.


Yours sincerely





Russell Sleat
Programme Correspondence Manager

How to contact us:

 comments@postoffice.co.uk

 www.postoffice.co.uk

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